

To: All AMR Contra Costa County Field Personnel

From: Brandon Niven, Interim Clinical Education Specialist

Date: April 21, 2020

Re: Disposition Category and Disposition in MEDS for AMA, RAS, cancelation, treat and refer, and transfer of care to BLS PCRs

Below is a reference as to which Disposition Category and Disposition you should select in MEDS as it pertains to an AMA, RAS, treat-and-refer, cancelation, and transfer of care to BLS PCR:

Page 1: Objective Statement

Page 2: AMA

Page 3: RAS

Page 4: Cancelation

Page 5: Treat and Refer

Page 6: Transfer of Care to BLS

AMA

If you have arrived on-scene, make patient contact, and the patient wishes to AMA, the AMR paramedic on-scene must complete the AMA paperwork. As the transporting agency, if the patient is refusing transport, we need thorough documentation of their refusal. The Disposition Category and Disposition may be either *No Treatment No Transport* and *AMA*, or *Treat No Transport* and *AMA*, depending on what care, if any, was rendered to the patient.

Treatment No Transport and AMA

PCRs Reports Messages Find Settings Sign Out

Call Information

Incident Date: 04/21/2020 Case Number: 0-000000 ALS Assessment: AMR Paramedic None MCI Declaration: Expanded 3-15 Major 16-50 Disaster 50+

Disposition Category: No Treatment No Transport Disposition: AMA Triage Tag: Triage Tag Triage Tag Color: Select Triage Tag C...

Response Mode: Lights and Siren No Lights and Siren Downgraded, No Lts/Siren Upgraded, Lights/Siren Transport Mode: Lights and Siren No Lights and Siren Downgraded, No Lts/Siren Upgraded, Lights/Siren Transport Type: Ground by BLS Ground by ALS Other

Destination Decision: Select Destination Decision Multiple Patients Transported Number Of Patients:

Mileage at Scene: Mileage at Destination: Mileage Total:

Treat No Transport and AMA

PCRs Reports Messages Find Settings Sign Out

Call Information

Incident Date: 04/21/2020 Case Number: 0-000000 ALS Assessment: AMR Paramedic None MCI Declaration: Expanded 3-15 Major 16-50 Disaster 50+

Disposition Category: Treat No Transport Disposition: AMA Triage Tag: Triage Tag Triage Tag Color: Select Triage Tag C...

Response Mode: Lights and Siren No Lights and Siren Downgraded, No Lts/Siren Upgraded, Lights/Siren Transport Mode: Lights and Siren No Lights and Siren Downgraded, No Lts/Siren Upgraded, Lights/Siren Transport Type: Ground by BLS Ground by ALS Other

Destination Decision: Select Destination Decision Multiple Patients Transported Number Of Patients:

Mileage at Scene: Mileage at Destination: Mileage Total:

RAS

If you have arrived on-scene, make contact with an individual who does not have an illness or injury requiring transport to the hospital, and the individual does not wish to be transported to the hospital, a paramedic or EMT on-scene must complete the RAS paperwork. The Disposition Category and Disposition may be either *No Treatment No Transport* and *Non-Injury*, or *Treat No Transport* and *Treated and Released, NO AMA*, depending on what care, if any, was rendered to the individual.

No Treatment No Transport and Non-Injury

PCRs	Reports	Messages	Find	Settings	Sign Out
Call Information					
✓ Incident Date 04/21/2020	✓ Case Number 0-000000	✓ ALS Assessment <input type="radio"/> AMR Paramedic <input checked="" type="radio"/> None	MCI Declaration <input type="radio"/> Expanded 3-15 <input type="radio"/> Major 16-50 <input type="radio"/> Disaster 50+		
✓ Disposition Category No Treatment No Transport	✓ Disposition Non-Injury	Triage Tag Triage Tag	Triage Tag Color Select Triage Tag C...		
✓ Response Mode <input checked="" type="radio"/> Lights and Siren <input type="radio"/> No Lights and Siren <input type="radio"/> Downgraded, No Lts/Siren <input type="radio"/> Upgraded, Lights/Siren	Transport Mode <input type="radio"/> Lights and Siren <input type="radio"/> No Lights and Siren <input type="radio"/> Downgraded, No Lts/Siren <input type="radio"/> Upgraded, Lights/Siren	Transport Type <input type="radio"/> Ground by BLS <input type="radio"/> Ground by ALS <input type="radio"/> Other			
Destination Decision Select Destination Decision	Multiple Patients Transported <input type="checkbox"/>	Number Of Patients _____			
Mileage at Scene _____	Mileage at Destination _____	Mileage Total _____			

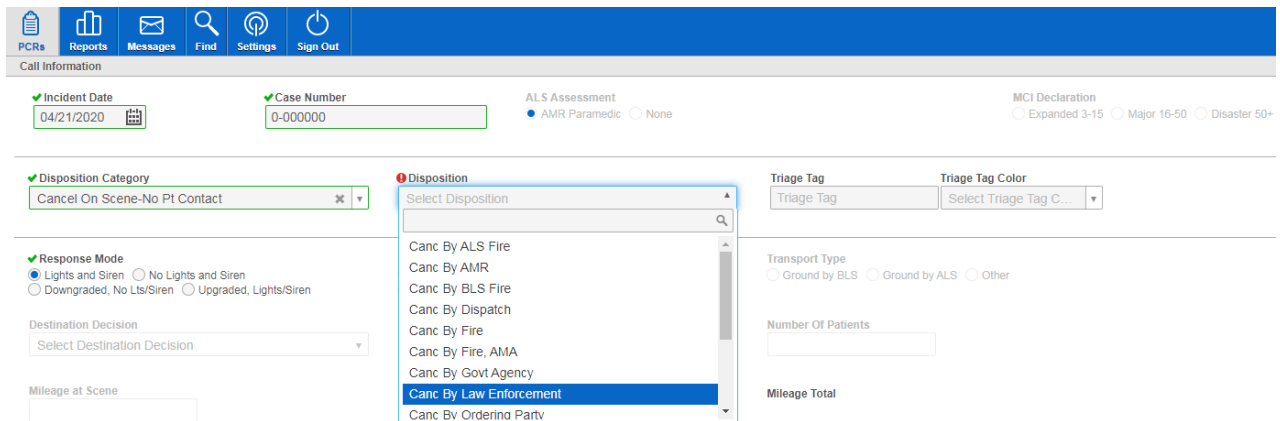
Treat No Transport and Treated and Released

PCRs	Reports	Messages	Find	Settings	Sign Out
Call Information					
✓ Incident Date 04/21/2020	✓ Case Number 0-000000	✓ ALS Assessment <input type="radio"/> AMR Paramedic <input checked="" type="radio"/> None	MCI Declaration <input type="radio"/> Expanded 3-15 <input type="radio"/> Major 16-50 <input type="radio"/> Disaster 50+		
✓ Disposition Category Treat No Transport	✓ Disposition Treated and Released, NO AMA	Triage Tag Triage Tag	Triage Tag Color Select Triage Tag C...		
✓ Response Mode <input checked="" type="radio"/> Lights and Siren <input type="radio"/> No Lights and Siren <input type="radio"/> Downgraded, No Lts/Siren <input type="radio"/> Upgraded, Lights/Siren	Transport Mode <input type="radio"/> Lights and Siren <input type="radio"/> No Lights and Siren <input type="radio"/> Downgraded, No Lts/Siren <input type="radio"/> Upgraded, Lights/Siren	Transport Type <input type="radio"/> Ground by BLS <input type="radio"/> Ground by ALS <input type="radio"/> Other			
Destination Decision Select Destination Decision	Multiple Patients Transported <input type="checkbox"/>	Number Of Patients _____			
Mileage at Scene _____	Mileage at Destination _____	Mileage Total _____			

Cancelations

If you have arrived on-scene, have not made patient contact, and are canceled by an ALS fire department, law enforcement, et cetera, you must complete a PCR detailing what agency you were canceled by, the reason for the cancellation, and that you made no patient contact. The Disposition Category and Disposition should be *Cancel On Scene-No Pt Contact* and *Canc By ALS Fire*, *Canc by Law Enforcement*, et cetera.

Cancel On Scene-No Pt Contact and *Canc By ALS Fire*, *Canc by Law Enforcement*, et cetera



The screenshot shows the AMR software interface for a PCR entry. The top navigation bar includes icons for PCRs, Reports, Messages, Find, Settings, and Sign Out. The main form is titled 'Call Information' and contains the following fields:

- Incident Date:** 04/21/2020
- Case Number:** 0-000000
- ALS Assessment:** AMR Paramedic None
- MCI Declaration:** Expanded 3-15 Major 16-50 Disaster 50+
- Disposition Category:** Cancel On Scene-No Pt Contact
- Disposition:** A dropdown menu is open, showing options: Canc By ALS Fire, Canc By AMR, Canc By BLS Fire, Canc By Dispatch, Canc By Fire, Canc By Fire, AMA, Canc By Govt Agency, **Canc By Law Enforcement** (highlighted), and Canc By Ordering Partv.
- Triage Tag:** Triage Tag
- Triage Tag Color:** Select Triage Tag C...
- Response Mode:** Lights and Siren No Lights and Siren Downgraded, No Lts/Siren Upgraded, Lights/Siren
- Transport Type:** Ground by BLS Ground by ALS Other
- Destination Decision:** Select Destination Decision
- Number Of Patients:** [Empty field]
- Mileage at Scene:** [Empty field]
- Mileage Total:** [Empty field]

Treat and Refer

In accordance with Contra Costa Health Services Administrative Bulletin No. 20-BUL-007, Treat and Refer has been expanded to allow for the referral of all low acuity patients who do not require emergency department care to alternative health care venues. The Disposition Category and Disposition should be *Treat No Transport* and *Treated and Released, NO AMA*. It is a requirement that you document in the narrative of your PCR that the individual was provided with a copy of “CoCo EMS Treat and Refer Resources,” and “**where**” they were referred to seek medical attention, i.e. “After a thorough ALS assessment the patient was determined to be low acuity, given a copy of “CoCo EMS Treat and Refer Resources,” and referred to seek medical attention from either their PCP or La Clinica.”

Treat No Transport and Treated and Released, NO AMA

PCRs Reports Messages Find Settings Sign Out

Call Information

✓ Incident Date
04/21/2020

✓ Case Number
0-000000

✓ ALS Assessment
 AMR Paramedic None

MCI Declaration
 Expanded 3-15 Major 16-50 Disaster 50+

✓ Disposition Category
Treat No Transport

✓ Disposition
Treated and Released, NO AMA

Triage Tag
Triage Tag

Triage Tag Color
Select Triage Tag C...

✓ Response Mode
 Lights and Siren No Lights and Siren
 Downgraded, No Lts/Siren Upgraded, Lights/Siren

Transport Mode
 Lights and Siren No Lights and Siren
 Downgraded, No Lts/Siren Upgraded, Lights/Siren

Transport Type
 Ground by BLS Ground by ALS Other

Destination Decision
Select Destination Decision

Multiple Patients Transported

Number Of Patients

Mileage at Scene

Mileage at Destination

Mileage Total

Transfer of care to BLS

During periods in which AMR BLS resources are deployed in the 9-1-1 system, an AMR paramedic may transfer care of a patient determined to be low acuity to an AMR BLS unit. The Disposition Category and Disposition should be *Treat No Transport* and *Transport By Other AMR*. It is advised that you document in the narrative of your PCR that the patient was determined to be low acuity and BLS level of care is appropriate, i.e. “After a thorough ALS assessment the patient was determined to be low acuity, with no foreseeable need for ALS interventions, and appropriate for BLS transport to the hospital.”

Treat No Transport and Transport By Other AMR

PCRs Reports Messages Find Settings Sign Out

Call Information

✓ Incident Date
04/21/2020

✓ Case Number
0-000000

✓ ALS Assessment
 AMR Paramedic None

MCI Declaration
 Expanded 3-15 Major 16-50 Disaster 50+

✓ Disposition Category
Treat No Transport

✓ Disposition
Transport By Other AMR

Triage Tag
Triage Tag

Triage Tag Color
Select Triage Tag C...

✓ Response Mode
 Lights and Siren No Lights and Siren
 Downgraded, No Lts/Siren Upgraded, Lights/Siren

Transport Mode
 Lights and Siren No Lights and Siren
 Downgraded, No Lts/Siren Upgraded, Lights/Siren

Transport Type
 Ground by BLS Ground by ALS Other

Destination Decision
Select Destination Decision

Multiple Patients Transported

Number Of Patients

Mileage at Scene

Mileage at Destination

Mileage Total