



SOP# 308

Posting

Effective: August 2022

Updated: August 2022

Reviewed: November 2022

Approved By:

**Chad Newland
Regional Director**

Posting

POLICY

ConEMS will post 911 resources in accordance with the System Status Management (SSM) plans as designed by joint task force of Operations, Dispatch and the field personnel.

PURPOSE

911 EMS resources are to be strategically moved within the county to allow expedient responses to 911 calls, facilitate crew changes, and enable crews to get back to their assigned divisions.

PROCEDURE/EXPECTATION

1. ConEMS dispatchers will post according to the most current SSM plans.
2. EMS dispatchers are responsible for ensuring the posting plan is followed as written.
3. EMS dispatchers are responsible for maintaining situational awareness of the system both county-wide and divisionally.
 - a. ConEMS dispatcher will maintain awareness of calls potentially putting a strain on system, and post accordingly
 - i. Multi-unit responses
 - ii. Standbys with extended on scene times
 - iii. Perimeters set up by law enforcement
 - iv. Any changes to the System Status Plan due to active incidents or events are to be at field Supervisors' discretion.
4. In the event that the posting plan in the CAD does not match the most updated paper version, notify the Dispatch Supervisor and/or on duty Lead immediately.
5. If a Medic unit is noted to be out of post, the CONEMS dispatcher shall status check the crew and verify they heard the correct post. If the Medic crew is unresponsive or continues to remain out of the one mile posting radius, the CONEMS dispatcher shall notify the appropriate zone EMS Supervisor.