



**Contra Costa County Operations**  
***Patient Focused - Customer Centered - Caregiver Inspired***

<b>SOP# 239</b> Ballistic Protection Equipment <b>Effective: August 2022</b> <b>Updated: September 2022</b>	<b>Approved By:</b>  <b>Chad Newland</b> <b>Regional Director</b>
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**A. Purpose**

To establish expectations for care and handling of provided Ballistic Protection Equipment and set standards for self-purchased Ballistic Protection Equipment.

This policy also assures that all provided Ballistic Protection Equipment on the Ambulances are checked daily and assured to be functional and safe. It is the responsibility of each field employee to adhere to the following procedures.

**B. Policy**

1. Equipment – General
  - A. The provided Ballistic Protection Equipment made up of a ballistic plate carrier and ballistic helmet are placed in the same cabinet of every Ambulance in the fleet
    - I. Any damaged equipment shall be reported to the on duty EMS Supervisor immediately
    - II. Lost or missing equipment shall be reported to the on duty EMS Supervisor immediately
  - B. Company equipment is not to be used for any other purpose unless written consent by the Regional Director or Operations Manager is given.
2. Employee purchased Ballistic protection equipment
  - A. Soft under uniform armor is
    - I. Authorized for use. Ensure a good fit and follow manufacturers guidelines for use
  - B. Over the uniform soft armor and/or plate carrier
    - I. Only AMR approved over the uniform plate carriers and soft armor are authorized for use on duty.
    - II. AMR has contracted with Safelight defense. A blue option with an AMR label is authorized for use while on duty  
<https://amr.safelife defense.com/>  
Password: AMR
    - III. Follow all manufacture guidelines for use

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- IV. For personally purchased over the uniform plate carriers, only patches that say “EMS” or “AMR” in white or greyscale are approved for identification.
- V. Star of life patches are authorized. No other patches are authorized unless approved in writing by the Regional Director or Operations Manager

**C. Indications for use for use**

- 1. Under uniform soft ballistic protection may be worn at all times.
- 2. Over the uniform plate carriers. May be worn at all times while on duty. Be advised, plate carriers with associated steel or ceramic plates are heavy.

**D. Enforcement of Policy**

- 1. Violations of this policy are subject to corrective action up to and including termination of employment.

American Medical Response Contra  
Costa County Operations Standard  
Operating Procedure #239