



SOP# 228 ALS-Interfacility Transport Policy Effective: April 1, 2018 Updated: Reviewed: February 1, 2020	Approved By: Michael Johnson Regional Director
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Contra Costa County Operations
Patient Focused - Customer Centered - Caregiver Inspired

AMR ALS-Interfacility Transport (ALS-IFT) POLICY

A. PURPOSE

The purpose of this policy is to outline Company strategies and personnel expectations with respect to ALS-IFT calls for service that occur within AMR: Contra Costa County EOA.

B. POLICY

1. Deployment

- a. The Contra Costa County division of AMR will provide ALS IFT services to the appropriate facilities in Contra Costa County with the current 911 fleet. The IFT calls will be treated as Code 2 calls in the system with a variation in how compliance will be measured.

2. Long Distance Transports:

- a. Long Distance transports will be considered any transports where the destination facility is more than two contiguous counties away from Contra Costa County.
- b. All LD transports require Supervisor notification and approval. LD transports that encompass significant transport times (ie Southern California) will be prescheduled with enough time to page out an extra unit staffed with 3 employees to perform the transport.

3. On Scene Time Expectation for ALS-IFT calls

- a. Units are expected to be at the sending facility ED ambulance bay with the ambulance parked and the crew unloading the gurney to pick up the patient at the time that the ALS-IFT call is scheduled.

4. Scope of Practice

- a. The scope of practice for treating ALS-IFT patients will be the

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same scope of practice that is outlined Contra Costa County Treatment Guidelines and the Contra Costa County EMS Policies.

- b. Refusal of Treatment and Transport
 - i. If the sending facility attempts to hand off a patient that requires treatments that are outside the current ALS scope of practice, then the crew is expected to professionally inform the sending facility that the treatment required to care for the patient is outside their scope of practice. The unit will communicate that the sending facility has the option to send the patient with a licensed medical professional (e.g. RN, Nurse Practitioner, Nurse-midwife, PA or MD) if that medical professional assumes control and responsibility for providing patient care outside the existing ALS Scope of Practice
 - ii. In the event that an acceptable resolution is not reached, the unit will contact the on-duty Supervisor.
 - iii. The on-duty Supervisor will consult with the unit on scene and the sending facility, and if a resolution cannot be reached, then the on-duty Supervisor will refuse treatment and transport of the patient.

C. ENFORCEMENT OF POLICY

1. Violations of this policy are subject to corrective action up to and including termination of employment.

American Medical Response
Contra Costa County Operations
Standard Operating Procedure #228