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| SOP# 309 | Reddinet | Approved By: |
| Reddinet | | |
| Effective: | June 30, 2016 | |
| Updated: | N/A | Chad Newland |
| Reviewed: | August 2022 | Regional Director |

Reddinet

POLICY

EMS Dispatchers are to monitor Reddinet for receiving hospitals statuses, patient capacity and relay information to field personnel.

PURPOSE

To ensure accurate and updated hospital statuses are communicated accurately and appropriately to responding crews ensuring patients are taken to the closest and most appropriate facilities.

PROCEDURE

1. Each EMS dispatch position will have a unique ReddiNet log on available.
2. Each EMS Dispatcher is responsible to check hospital status and ensure that crews are briefed on changes in the hospital receiving structure promptly.
3. It is the responsibility of each ConEMS divisional dispatcher to announce any changes receiving facility capability real-time, page and roll call if necessary.
4. Communication will be sent to all on-duty crews for changes including but not limited to:
 - a. Trauma diversion
 - b. STEMI Diversion
 - c. CT down
 - d. Kaiser Richmond color level.
 - e. Internal Disaster
6. Reddinet updates are to be documented appropriately in CAD using the Facility Warning Status tool.