Contra Costa County Operations
Patient Focused - Customer Centered - Caregiver Inspired

SOP# 207	**Approved By:**
Joint Responsibility	
Effective: January 1, 2010	
Updated: February 1, 2019	**Michael Johnson**
	Regional Director

A. Policy

1. Field employees are jointly responsible for almost all aspects of each response as well as all other activities of the unit and/or station to which the employee is assigned.

2. Teamwork and joint accountability is critical in the emergency medical response profession. Actions or failure to act appropriately as employees of American Medical Response and as EMS professionals bears team accountability and responsibility.

3. Specific examples of joint responsibility include but are not limited to:

    a. Immediate reporting on any malfunction of a vehicle and/or equipment to the on-duty Operations Supervisor.

    b. Failing to report to the appropriate authorities or at a minimum report to management any behavior that could threaten a patient, employee or member of the public.

    c. Immediately reporting any work-related injury sustained by an employee.

    d. By signing the PCR, employees are acknowledging that the document accurately and completely reflects the true events, care provided and descriptions of the related call to the best of their individual knowledge.

    e. Reporting any strange or unusual occurrence in the performance of a call:

        i.   Verbally as soon as possible and without hesitation to the Operations Supervisor.
        ii. In written detail as soon as possible and without hesitation, as required by the Operations Supervisor.
        iii. If required by policy, to County EMS, in writing within 24 hours.

    f. The vast majority of all company policies and procedures are considered to be the joint responsibility of the field employee team.

B. Enforcement of Policy

1. Violations of this policy are subject to corrective action up to and including termination of employment.

American Medical Response Contra
Costa County Operations Standard
Operating Procedure #207