



Contra Costa County Operations

Patient Focused - Customer Centered - Caregiver Inspired

SOP# 215 BART Responses Effective: January 1, 2010 Updated: May 1, 2016	Approved By: Michael Johnson Regional Director
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A. Purpose

The purpose of this policy is to establish standards related to Bay Area Rapid Transit responses, and to provide information on system safety, communications, and BART District needs during a medical rescue incident.

B. Policy

This policy is designed to provide a list of actions that must be followed for all calls at any Bay Area Rapid Transit (BART) station or on any BART train.

C. Ambulance Crew Responsibilities

1. The ambulance crew shall verify with Communications:
 - a. That the response is a BART system incident
 - b. The patient's location and best access point.
 - c. Verify the exact location of the patient within the station (i.e.: on the platform, on the train, etc.)
 - d. Request to have BART staff outside to meet the ambulance and escort the crew to the patient.
2. Upon arrival the crew shall take the gurney and all carryout equipment to the patient in accordance to SOP 206: Patient Care Person Responsibilities.
3. If first responders are already on scene, the crew should attempt to obtain any special equipment needs such as a C-spine precautions, etc.
4. If the patient is still on the train:
 - a. As train delays of even as little as five minutes can cause system wide back-ups and can mean that more than one-third of all BART passengers are confined underground, the crew should perform a rapid initial evaluation to determine if the patient can be safely moved to the platform.
 - b. If this can be safely done, the crew should move the patient off of the train and complete the evaluation and treatment on the platform or inside the ambulance.
5. The use of good judgment and prudent patient care is of paramount importance when making treatment and transport decisions on the BART system.
6. Ambulance crews shall never place themselves in a dangerous situation and shall always follow the direction of the incident commander in regards to safety.
 - a. Ambulance crews shall never go near the third rail.

D. Enforcement of Policy

1. Violations of this policy are subject to corrective action up to and including termination of employment.

American Medical Response Contra
Costa County Operations Standard
Operating Procedure #215